



दि न्यू इन्डिया एश्योरन्स कंपनी लिमिटेड

(भारत सरकार का उपक्रम)

THE NEW INDIA ASSURANCE COMPANY LTD.

(Govt. of India Undertaking)

पंजीकृत एवं प्रधान कार्यालय : न्यू इन्डिया एश्योरन्स बिल्डिंग, 87, महात्मा गांधी मार्ग, फोर्ट, मुंबई - 400 001.

Regd. & Head Office : New India Assurance Bldg., 87, M.G. Road, Fort, Mumbai - 400 001.

CIN No. L66000MH1919GOI000526



Phone : 022 2270 8100

022 2270 8400

Website : www.newindia.co.in

CIRCULAR FOR NOTICE BOARD

23rd March 2026

All Regional In-charges

Re: Collection of Mediclaim premium of Retired Employees through Online mode on New India Website (Retirees Corner) for the F.Y. 2026-27.

Please find below the navigation details for online payment through link that will be displayed on Retirees corner of New India website <https://www.newindia.co.in> from 24th March, 2026. The last date of premium collection is 20th April 2026.

1. Go to <https://www.newindia.co.in>
2. Click on the Retirees Corner link displayed at the bottom of the page.
3. Click on the link "Mediclaim Premium Payment" highlighted in green colour which will display the Retiree Mediclaim Enrolment details.
4. After clicking on the above link, a pop-up will emerge asking for the SR No/Employee ID of the retiree.
5. When the retiree enters his SR No/Employee ID, system will send an OTP to the registered mobile number and email id of the retiree.
6. After the above step is completed, a page will open which will show the coverage details of the retired employee along with premium.
7. If all the details are correct, then the same will be considered as final coverage and retiree may go for payment through the "PAY NOW" link.
8. A check box confirming details of coverage will be displayed and the retiree will have to click on the same.
9. Another check box will be there for disclaimer regarding payment. The same has to be ticked.
10. After both the check boxes are ticked, pay now link will get activated and on clicking on it, a "Proceed for Payment" window will appear which will be directed to payment gateway where all modes of payment such as UPI, Credit Card, Debit Card, Net Banking, Bharat QR and all wallets will be available to retirees for making the premium payment.
11. On making payment, system will display message of payment confirmation giving details of SR. No., Transaction ID, Payment details, Transaction amount, Transaction Status with message that the "Payment has been successful to New India Assurance Retiree Premium Collection accountfor renewal of Staff CMC Policy. The transaction id is.....Premium receipt and tax certificate can be downloaded shortly".
12. A green tick button will be displayed showing message that the Payment for the following premium has been done.
13. Within 1 or 2 hours of premium payment, on logging again on the retirees portal, retirees will find buttons "Generate Payment Receipt" and "Generate Tax Certificate" wherefrom both the documents can be downloaded.

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14. If there is a discrepancy in the coverage details, please contact your nodal officer/ RO Admin to get it corrected and then only proceed for payment. Once payment is done, the same cannot be modified again.

For smooth and hassle free renewal, the RO Medclaim Nodal Officers and SPOCS are requested to assist the retirees wherever they find any discrepancy in coverage details and difficulty in paying the premium. Further, you are requested to encourage the retirees to go for online payment of premium since this facility has been developed keeping in view the inconvenience faced by the retirees.

As communicated in VC Conducted PAN India, in case of any difficulty faced, the Medclaim Nodal Officer/ RO Admins may, get in touch with the SPOCS of your Zone. The details of SPOCs are as under:

NORTH ZONE

- Mr. Manish Dhaka, Deputy Manager, Delhi CBO II, Mob. 9599067600
- Mr. Nishant Yadav, Assistant Manager, Kanpur RO, Mob. 6307761367

SOUTH ZONE

- Ms. P Sangeetha, Deputy Manager, Coimbatore RO, Mob. 9894761009
- Ms. R Rathika, Vizag RO, Assistant Manager, Mob. 9490836515

WEST ZONE

- Mr. Anandkumar Joshi, Assistant Manager, Ahmedabad R.O. Mob. 8200673815 (Ahmedabad, Gandhinagar and Pune)
- Ms. Nikita Pradhan, Assistant Manager, MRO II, Mob. 7021943490
- Mr. Prem Yadav, Assistant Manager, MRO II, Mob. 9818608208

EAST ZONE

- Mr. Sanjay Gandhi, Assistant Manager, Surat R.O. Mob. 9825293228
- Ms. Adithi Bhatt, Assistant Manager, Nagpur RO, Mob. 8600188846

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For any help, the officials to be contacted at Head Office are:

Mrs. Sandhya Murthy, Deputy Manager: Mob. 7387721169

Mr. Harpreet Singh Kalsi, Assistant Manager: Mob. 9877569296, 7347609204

Mr. Shrikant Padole, Admin. Officer: Mob. 7709273132

The above information may please be brought to the notice of all the nodal officers/retired employees/spouse of the deceased employees by displaying the circular on Notice Board of all offices. It is requested to circulate this notice amongst Pensioners Associations for informing their members accordingly.

This circular is also being displayed on Retirees Corner along with the screen shots of the navigation for their information.

Please ensure compliance

(V AKILÄ)

Deputy General Manager